

SolarWinds Education Solutions Overview

SolarWinds is a leading provider of powerful and affordable IT management and monitoring solutions. We help eliminate complexity from your infrastructure—network and data center operations, systems management, cybersecurity, and IT services management—so you can do more with less. SolarWinds is #1 in network management software¹, and our education customers rave² about our network and systems monitoring, IT security, and help desk solutions. SolarWinds designs products with these principles in mind:

- » **Unexpected simplicity** – Powerful and intuitive solutions, so you can start solving problems right away
- » **Unified visibility** – End-to-end network and systems monitoring to visualize performance data across all layers
- » **Fully scalable** – Scales to meet a wide range of needs and supports deployment scenarios from small school districts to large universities



Network and Data Center Operations

The power to monitor, manage, and troubleshoot school or university networks; support for VMs and server management



Cybersecurity

IT security solutions to deter, detect, and respond to attacks, reduce vulnerabilities, and improve compliance and privacy



Systems Management

Designed to provide faster troubleshooting, resource optimization, and improved application performance



IT Service Management

Simplify and automate service requests, manage support workloads, and improve service delivery and problem resolution



Network and Data Center Operations

Our monitoring solutions give organizations the power to monitor and manage their networks and data centers, including wireless networks. Automated tools help monitor performance, analyze traffic, discover and map devices, back up configurations, and more. Advanced features include critical path visualization, performance analysis dashboards, virtualization suggestions, and wireless management.

Troubleshooting

Quickly detect, diagnose, and resolve infrastructure performance issues with cross-stack data correlation

Alerts and reports

Use customizable topology- and dependency-aware intelligent alerts; leverage out-of-the-box automated reporting

¹ According to IDC®, as measured by revenue; IDC defined Network Management Software functional market, IDC's Worldwide Semiannual Software Tracker, April 2019.

² <https://www.techvalidate.com/portals/solarwinds-state-local-and-education?collection=education-quotes>



Systems Management

Delivering applications like learning management systems and other digital services can be complex with lots of interdependencies. Our systems monitoring solutions deliver visibility across your systems environment—from applications to servers, virtualized infrastructure, databases, and storage systems—to help you quickly diagnose and troubleshoot application problems.

Unified application view

Monitor the performance, capacity, and health of servers and apps across data centers, remote offices, and in the cloud

Virtualization support

Use recommendations to resolve performance and resource allocation issues and control sprawl to reclaim unused storage



Cybersecurity

Schools and universities need to be able to defend against cyberthreats and quickly recover from IT security incidents, whether they're the result of an accident or malicious attack. SolarWinds security software is built to reduce vulnerabilities, proactively identify threats, improve compliance, and continuously monitor devices and alert on suspicious activities.

Event management

Leverage logs, events, and pre-built rules to detect IT security incidents and provide real-time notification and remediation

Configuration management

Use network configuration and compliance management to help identify and correct network vulnerabilities and stay ahead of emerging threats



IT Service Management

Your IT service desk is an integral part of delivering digital services to your students and faculty. Our service management solutions help improve service delivery—from automated ticket management, built-in knowledge base, and asset management to remote control and systems management tools—to streamline IT operations and improve response and resolution rates.

Ticket management

Automate ticket creation, assignment, routing, and escalation; leverage relational association to link requests

Remote administration

Enable IT staff to provide end-user support and system troubleshooting from anywhere

LEARN MORE

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