

# Acer Service eLearning Repair Program

This program supports education accounts by enabling students to learn to repair Chromebooks. Students can develop a transferrable skill while schools can develop a knowledgeable resource to assist with repairs.

## Interactive eLearning

- Videos
- Resource material
- Assessments to advance

## Learning Path

- Component Overview
- Component Replacement
- Post Repair QA Testing
- Hardware ID Reconfiguration

## Final assessment administered by local staff

- Only for students who have passed all online tests
- Demonstrate competency

Hi, I'm Sawyer,  
your Techspert.

Table of Contents

- Chapter 1. Component Overview
- Chapter 2. Component Replacement
- Chapter 3. Post-repair Testing
- Chapter 4. Hardware ID Reconfiguration
- Chapter 5. Technical Skills Assessment

Did you know?

In this course, the word "module" is used to refer to multiple individual components, which function together as one.

touchpad + touchpad cable + metal bracket + protective mat = touchpad module

Getting Started

Choosing your tools

Check out the items on this list to tell you which ones you need to replace components.

There are some basic tools and equipment required in order to get the job done.  
Do you know what you need?

This is an automatically generated email to report quiz results. This is because the quiz author has specified your email address.

Graded Quiz: "Acer C738T Main Unit Component Overview Quiz"

User: [redacted]

User score: 90 (81.82%)

Maximum score: 110

Passing Score: 88 (80%)

Quiz time: 00:13:37 of =

Quiz result: Passed

1. Click on this image in four places only to identify these four components installed in the C738T. If you need to move one of your four markers, click and drag it to a new location.

# Acer Service eLearning Repair Program

- Target Audience:** Students in grades 9-12
- Requirements:** A natural curiosity or interest in technology
- Scope:** Introduce students to basic hardware repair best practices. In this self-paced elearning program, students work through five chapters, passing online quizzes to advance:
1. Overview of Components (three lessons and three quizzes)
  2. Replacing Components (eight lessons and eight quizzes)
  3. Post-repair QA testing (one lesson)
  4. Reconfiguring Hardware ID (two lessons)
  5. Technical Skills Assessment

For the final assessment, your staff member uses the online checklist to observe the student demonstrate technical skills by replacing either the mainboard or the LCD screen. Upon successful completion of this final assessment, per the staff member observations, the student earns the Acer Service CRT Certificate (Chromebook Repair Techspert).



- Course Duration:** Estimated time to complete a lesson is 20 minutes. This self-paced course allows the student to review and repeat content as needed. Students can save and exit a lesson, then resume later.
- Program Duration:** Once enrolled, your school will have access to the course content for 45 days.
- How do we enroll:** Contact [Bekie.wesson@acer.com](mailto:Bekie.wesson@acer.com) 254-298-4018
- \* Submit email addresses for up to 25 users (students and staff members).
  - \* Each user will receive login details and course access.
  - \* Identify one staff member to track progress reports for your users.